

FAQS

Spring Nationals Top Fuel: 21 – 22 October 2023

About

The Bend Motorsport Park is excited to host the National Drag Racing Championship event featuring the Burson Auto-Parts Australian Top Fuel Championship at the newly built Dragway at The Bend.

Supporting the Top Fuel Championship will be Top Fuel Motorcycles, Doorslammers and Pro Stock Motorcycles.

Top Fuel

Nitro methane burning 500 cui supercharged engines producing over 11,000 horsepower and reaching speeds over 500kph in 304.8 meters. The Kings of the sport!

Top Fuel Motorcycle

The ultimate racing motorcycles. The class accommodates purpose built Drag Racing motorcycles with fully fabricated frames and highly modified engines. Power adders and Nitromethane fuel reaching speeds of over 350kph.

Top Doorslammer

The ultimate Drag Racing Sedans, using replicas of production Sedans and Coupes with full racing chassis and large capacity Supercharged V8 engines using Ethanol or Methanol fuel and reaching speeds over 400kph.

Pro Stock Motorcycles

Pro Stock Motorcycles represent the highest development of Naturally Aspirated, street appearing motorcycles.

Session times I 21 October 2023

- Gates Open 8am 9pm (Anticipated finish)
- On-track action from 9am.

Session times I 22 October 2023

- Gates Open 9am 6pm (Anticipated finish)
- On-track action from 9am

Our aim is to announce the full schedule of races by October 8th, 2023. <u>Please note the above is subject to change.</u>

Get your tickets via Outix



General information

Venue: <u>Dragway at The Bend</u> Phone: (08) 8165 5700

Address: 543 Dukes Hwy, Tailem Bend, SA, 5260

Location: Dragway at The Bend, The Bend Motorsport Park.

Email: customerservice@thebend.com.au

Website: Spring Nationals
FB: @Dragway at the Bend
Instagram: @Dragwayatthebend

Cashless Venue

Dragway at the Bend is a 100% Cashless Venue

Dates

Spring Nationals incl Burson Top Fuel Championship, 21-22 October 2023

Box Office/tickets

Tickets will be on sale through Outix

Online

Bookings can be made online ONLY via Outix

On Site

During the event the only on-site place to purchase tickets will be at the ticket office at the Dragway at The Bend (no sale of tickets at the venue outside of event days).

Retail Outlet

Bookings can be made **online ONLY** via Outix All tickets will be digital tickets.

Entry gates

All valid ticket holders and Corporate Suite ticket holders will be able to access the event via the main entrance located at the Eastern Side or South Side of the venue.

All entrances accommodate wheelchair access.

Entry to the Dragway on event days is via the Dukes Highway and Mallee Highway entrances. Please follow the signage.



Pass-outs

Pass-outs will be allowed. Please ensure that you retain your valid event ticket as you will be required to scan your event ticket on exit and again on re-entry.

First Aid

First Aid will be available on site.

Toilets

Toilets are located at various positions around The Dragway at The Bend. Please bear in mind that toilets are only accessible after gates open.

ATM / EFTPOS facilities

There is an ATM located at the OTR adjacent to the Dragway at The Bend. There are no ATMs within The Dragway at The Bend. Please note that The Dragway at the Bend is a cashless venue.

No smoking/Vaping venue

The Dragway at The Bend is a non-smoking/vaping venue. There are limited designated smoking areas available outside the venue. Please ensure you receive a pass-out to ensure re-entry is permitted.

Bags

Bags may be subject to a random safety and security search upon entry. Please remember bags too large to fit under a seat cannot be brought to The Dragway.

Weather

The Spring Nationals is an outdoor event. It is recommended that patrons bring appropriate protection from sun and rain (i.e. hats, sunscreen, raincoats and warm clothing) even if seated inside corporate facilities.

Accessible Car Parking

There will be limited accessibility car parking available near the event site. There is car parking on both the South and East sides of the event site. Further maps and directions will be provided closer to the event.

If accessibility car parking is required and you need further assistance – please register details with the The Bend Customer service desk Customerservice@thebend.com.au

Prohibited items

For the comfort and safety of patrons and competitors the following items are not allowed into the Dragway at The Bend:

• Alcohol; animals except service animals (e.g. seeing eye dogs); any item that could be used as a weapon; beach balls and other inflatable devices, audio recorders; bicycles, scooters, skateboards and roller-blades/skates; camera tripods, monopods,



telephoto camera lenses with a focal length capacity of greater than 200 mm; video cameras and handy-cams; chairs and stools; eskies and hampers; fireworks; frisbees; helium balloons; glass (including bottles); large containers in excess of 1.5 litres; flags, banners or signs larger than 1.2 m wide or with handles longer than 50 cm in length; musical instruments and/or amplification equipment; unauthorised advertising or marketing material or flyers; laser pointers, distress signals, whistles or loud hailers; dangerous goods and any other item prohibited by legislation.

Note: prams and strollers are not permitted in Grandstand seating areas.

On-site Accommodation

There are varying options for accommodation on-site as well off-site in the region. Please visit the Murray River and Lakes Tourism Alliance The Murray, River and Lakes Tourism Alliance

For on-site accommodation please see below:

Rydges Pit Lane Hotel The Rydges Pit Lane Hotel

Rydges Pit Lane Hotel is situated in the main building of Australia's world-class motorsports facility, The Bend Motorsport Park, and is like no other when it comes to hotels and conferencing near Adelaide.

Big4 Holiday Park Big 4 Bend Holiday Park

Only an hour from Adelaide you will discover BIG4 The Bend Holiday Park, located near the stunning Murray River and walking distance to The Bend Motorsport Park. Offering a range of accommodation options including ensuite sites, drive through sites, powered and unpowered pet friendly sites, spacious villas, and cosy cabins.

On-site Camping

There is currently no on-site camping for spectators outside of the Big4 Holiday Park.

General ticketing information / FAQs

How do I book tickets?

Tickets for the Dragway at The Bend may be purchased via Outix

Are ticket prices inclusive of GST?

Yes, all ticket prices quoted are inclusive of GST.

All Spring National 2023 tickets will be digital

All tickets purchased through Outix are now digital, meaning you can easily access your tickets on your phone via the Outix website or mobile web browser via https://www.outix.co/tickets/event/top-fuel-thebend

How do digital tickets work?

Digital tickets contain all functional and operational requirements such as seat details, barcodes and entry details.



I have lost my ticket how do I recover it?

All digital tickets are sent to your email or you can access them via the Outtix portal by going to outiix.co and clicking on the menu bar in the top right hand corner, sign in if you haven't already and click on my tickets to view your tickets again.

Weekend Tickets

If you purchase a weekend GA ticket you will receive 1 GA ticket for Saturday and 1 GA ticket for Sunday in the file that is automatically sent to you after purchase.

e.g. if you purchase 4 weekend tickets you will receive 8 tickets total (4 Saturday and 4 Sunday).

Cancellations

Refunds, credits or replacements where racing does not commence – can be viewed in our TBMP Ticketing Policy

If I purchase a ticket to a session, but the race category I wanted to watch is not racing can I change my session?

No, all ticket purchases are final, the schedule of when each race category will compete will be released closer to the event. On most occasions schedules for Dragway events are released 14 days prior to the event starting.

How many tickets can I purchase at one time?

Can I change my seats once my booking has been completed?

Once confirmed, seats cannot be reallocated.

Am I able to auction, raffle or on-sell my ticket?

No. As stated in the <u>ticketing policy</u> for the Spring Nationals, tickets cannot be resold. This includes, but is not limited to, resale on the internet or any other medium. Tickets cannot be used for advertising, promotion or other commercial purposes (including competitions or trade promotions). If a ticket or experience is on-sold, The Bend Motorsport Park has the right to deny admission to the ticket bearer, to cancel the relevant package or to take other action without any guarantee of a refund.

What time can I enter the precinct?

All session ticket holders can enter the precinct from 1 hour prior to the first race commencing.

Kids Tickets

Grandstand Tickets – All Grandstand Tickets are to be purchased at adult prices. Children aged 3 and under as at the date a ticket is presented for entry to the Spring Nationals may enter at no charge, provided they do not occupy a reserved seat.

General Admission - Children 15 and under as at the date of the event for entry to the Spring Nationals are free. There is no requirements for a ticket. In relation to children who enter Spring Nationals for Free as a child, the following conditions apply:

- a) the child must be within the age range specified in relation to the ticket;
- b) TBMP may require evidence of the child's age or make a reasonable assessment of the child's age in which case that assessment will be final and determinative;



- c) the child's relevant age shall be as at the date the ticket is presented for entry to the Spring Nationals (not the date of purchase); and
- d) the child must be accompanied by a parent or guardian (18 years of age or over) at all times during attendance at the Spring Nationals. Parents or guardians who accompany children at the Spring Nationals are responsible for the care, conduct and supervision of those children

Children may be excluded from certain areas at the Spring Nationals for safety purposes or in relation to responsible service of alcohol practices.

Concession Policy

A person must have the appropriate form of concession to purchase a concession reserved seat ticket.

They must present the relevant concession documentation at point of purchase and upon entry into the event.

The following are accepted forms of concession for the purchase of tickets:

- 1. Student cards: full time secondary students, full time tertiary students.
- 2. Pension concession card: aged (AGE), bereavement allowance (BVA), carer (CAR), aged blind (AGE BLIND), parenting payment (single) (PPS), disability support pension (DSP), disability support blind (DSP BLIND), partner allowance (PTA), sickness allowance (SAL), special benefit (SPL), widow allowance (WDA), widow pension (WID), wife pension (WFA/WFD/WFW), new start allowance over 60 years (NSW/NMA), mature age allowance (MAA), mature age partner allowance (MPA), new start allowance (NSA), parenting payment (PPP/PPS).
- 3. Veteran affairs and TPI.
- 4. Healthcare card: exceptional circumstances relief (DR), sickness allowance (SA), special benefit (SL), farm help income support (FFR), new start allowance (NS), youth allowance (YA), new start mature age allowance (NMA), parenting payment (single) (PPS), low income (LI), carer allowance (CD), partner allowance (PA), mobility allowance (MO), and widow assistance (FA), family assistance (FA), child disability allowance (CDA).
- 5. Personal treatment entitlement card: must be current. Please check the date carefully.

Companion Cards & Designated Disability viewing and parking areas

I am a companion Card holder; do I need a ticket?

The Companion Card holder will need to purchase a regular or concession GA ticket and upon presentation of their companion card at the entry gate their companion or carer will be given free entry.

Where are the designated disability viewing and parking areas?

There is a designated seating area atop the Western side of the Dragway with space for both the ticket holder and the companion.

The area has both lift and ramp access and is in close proximity to toilet and bar facilities as well as being a prime viewing spot.

Disabled parking in close proximity to the entrance will be available and please stay tuned for the release of venue maps on our website once the venue is operational.